

Turn Waiting Into a Seamless Experience



Queue Management Kiosk

Enhanced Customer Experience
Optimized Operational Efficiency
Data-Driven Insights and Reporting
Customizable and Scalable Architecture
Contactless and Secure Interaction

Specification - Queue Management Kiosk	
Parameters	Minimum Required Specifications
Type Of Information Kiosk	AIO based QMS Kiosk with thermal Printing facility
Operation Area	Indoor Application
Type of Enclosure	Mild Steel /Stainless Steel
Thickness of Enclosure sheet metal	1.2 mm or more
Design	Floor Mount / Standing
Mounting Base	Heavy for stability with provision of 4 No. M8-M12 Bolts or better / Customized
Access Door	Lockable door bakside for Maintenance
Mounting of Thermal Printer	Front side
Printer Access	Front Side Paper loading
AIO Touch Screen	Horizontal & Inclined Between 20° to 30°
Height from floor	100 ± 5 CM From rear side edge or Customized
Finishing	Powder Coating (Matt finish)
Provision of Ports	Ports provide outside of the kiosk for connectivity
	USB 2.0 - 1
	USB 3.0 - 1
	LAN Port / RJ 45 - 1
	HDMI Port – 1 (For External Display Connection)
	Power Port - 1
	Power on/off Switch
Cooling Fan	above level
Branding/Logo	Customized
Parameters	Minimum Required Specifications
Thermal Printer	<ul style="list-style-type: none"> •Front paper exit •Front Paper Loading •Printing Speed 100mm/sec or above •Printing Method – Direct thermal •Resolution – 203 DPI x 180 DPI •Characters Per line – 80mm / 58 mm •Paper roll Type – 80 (+- 0.5 mm) •Max Diameter – 83mm •Paper thickness – 0.06mm ~ 0.1 mm. •Auto Paper cutting 1.5 million Cut •Interface – USB + Ethernet or customised •Safety & EMI – FCC / UL / BIS •LED Indicator for Error
Parameters	Minimum Required Specifications
Operating System	Windows 11 Pro Preloaded (OEM)
Processor	Intel Core i5 14th Gen 14400 or higher or AMD Ryzen 5 5600G or higher
Chipset	H Series or higher / AMD Pro 665
Memory	1x16GB DDR5 or higher with 4800 MHz or higher, expandable to 32 GB or more, with minimum 2 DIMM slots or more
Hard Disk Drive / Internal Storage	256GB or higher PCIeNVMe SSD
Form Factor	All In One
Display	23.8 -inch diagonal FHD 1920*1080 with Touchscreen
Graphics	Integrated
Ports and Connectors	Minimum 6 USB ports or more, 1-Display port/VGA, 1- HDMI out
Network Communications	Integrated Ethernet 10/100/1000 NIC
Power supply	ROHS Compliance or BIS Certificate
Operating System	Windows 11 Professional 64-bit license preloaded.
Security Management	TPM 2.0
Customised options	End Customer logo/ Image can be customised with BIOS
Warranty	Standard OEM - 3 Years

